



CHINA DASHENG BANK  
中華大盛銀行

CHINA DASHENG BANK LTD

## REQUEST FOR EXPRESSION OF INTEREST

### PREQUALIFICATION FOR THE SELECTION OF A CORE BANKING SYSTEM

China Dasheng Bank Ltd wishes to engage interested and qualified Original Equipment Manufacturers (OEMs)/ Authorized partners of Core banking Systems to bid for the prequalification for the selection of Core Banking System (CBS).

The Core Banking System should be able to facilitate seamless and consistent interaction between customers and the bank across multiple channels such as web portals (Internet banking), mobile banking applications, USSD, bank's branches and or any other available channels. The CBS should support all integrations to all regulatory and compliance bodies.

Interested OEMs /Authorized partners should provide information demonstrating that their Core Banking Systems is scalable and supports the following functionalities and capabilities, but not limited to;

1. **Accounts Management** - Creating, managing, and maintaining customer accounts.
2. **Transaction Processing** - Managing transactions like deposits, withdrawals, transfers and payments.
3. **Customer Information Management** - Storing and managing customer personal information.
4. **Loan Management** - Managing loan applications, approvals, disbursements and repayments.
5. **Deposit Management** - Managing deposit accounts, including savings, current and fixed deposits.
6. **Omni-Channel support** - Providing seamless, integrated banking experience across all channels including Mobile, internet, agency, messaging platforms and branch banking.
7. **Remittances** - Managing incoming and outgoing remittances including wire transfers.
8. **Reporting and analytics** - Generating various reports and analytics for business insights and regulatory compliance.
9. **Security, administration and authentication** - Ensuring secure access, authentication and authorization for users.
10. **Integration services** - Integration with other payment systems such as ATM, Mobile banking, internet banking and agency banking and all regulatory compliance platforms.
11. **Development workbench** - Providing a framework with extensive combination of GUI and command line tools to make changes on core modules and other micro-services architecture.
12. **Customer Support** - Integrated support through emails, chatbots or phone.
13. **Treasury & Trade Finance Management** - Managing treasury financial operations and investments.

**In consideration of the above, the bidder is expected to demonstrate that;**

- a) The core banking System (CBS) software should not have less than 8 Core Banking System installations in Tanzania.
- b) The Core Banking System solution is recommended have the ability to provide perpetual licenses model/ regime.
- c) Local Experience both for the OEM/Authorized partner and Implementor is critical.
- d) Understanding of the Tanzania banking market requirements and dynamics including regulatory reporting, Integrations to various national systems is recommended.
- e) The implementing company and OEM/Authorized partner must have experience integrating with the following Tanzania Regulatory Systems;
  - **TISS** (Tanzania Interbank Settlement System)
  - **TIPS** (Tanzania Instant Payment System)
  - **TRA** (Tanzania Revenue Authority)
  - **GoAML** (Anti-Money Laundering system)
  - **GePG** (Government e-Payment Gateway)
  - **RTSIS** (Real-Time Settlement and Information System)
- f) Implementer should have the experience of working with at least 4 banks in Tanzania and should provide evidence for having completed a minimum of two (2) end to end core banking System implementations and data migrations in East Africa as single source company. In addition, the implementer should have adequate experience on data migration for a SOA based architecture CBS.
- g) Each Core Banking System software solution should be represented by OEM or one authorized partner.
- h) The implementer and OEM/Authorized partner should ensure complete Implementation of the Core Banking System and data migration within a period not exceeding six (6) months.
- i) The Core banking System Implementer having sunline integration experience will have added advantage.
- j) The Core Banking System should be compliant with internationally accepted best practices.
- k) The Core Banking System should have integrations and interface capabilities with other systems e.g. SWIFT, Postilion and Central Bank Systems.
- l) The Core Banking System should support and compliant with PCI DSS standards. It should support a variety of payment cards such MasterCard, Visa Card and UnionPay.
- m) The Core Banking System should be ISO 8583 and 20022 compliant.

**In addition, the bidder is requested to provide the following among others;**

1. Detailed Company Profile.
2. Company Registration documents.
3. The bidder must demonstrate solid banking industry track records and experience of the firm in the provision of Core Banking System within the same scope.
4. The bidder must attach a minimum of 3 reference letters from traceable banks most preferably banks in the East Africa. Reference letters should be on a signed, dated and stamped customer letterhead. Reference letters are subject verification by the bank and should have contact information or details.
5. The bidder must be able to make a presentation / demonstration (power-point/ video or other form) of the proposed Core Banking System as part of the prequalification, due diligence and final bid evaluation.
6. The bidder must be able to facilitate reference client's site visitation when necessary.

Late applications shall not be considered, and no liability shall be accepted for loss or late delivery. China Dasheng Bank shall not be responsible for any costs or expenses incurred by the firms in connection with preparations or delivery of the application.

#### Submission guidelines

The proposal should be addressed to:

**The Chief Executive Officer,  
China Dasheng Bank Ltd,  
P. o. Box 388, Dar es salaam  
Physical address:  
Mezzanine Floor, Ex telecom house  
Samora avenue, Dar es salaam**

Also, application can be done electronically via following email: [info@cddbanc.co.tz](mailto:info@cddbanc.co.tz)

The deadline for submission of the proposal is not later than **31<sup>st</sup> October 2024 00.00HRS**

Only shortlisted bidders will be invited to present themselves for interview at China Dasheng Bank offices at a date to be communicated. For any questions, kindly contact us through: [info@cddbanc.co.tz](mailto:info@cddbanc.co.tz) or through our free number: **0800112025**